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Now is the time to rethink SAP

ElevateNow

an atos business

"SAP will provide mainstream maintenance for core applications of SAP Business Suite 7 software until the end of 2027, followed by optional extended maintenance until the end of 2030"

– SAP

Source

Leading companies are taking advantage of the natural upgrade cycle of their SAP systems to fully rethink their ERP strategy, narrowing the core to a limited set of standard functionalities, loosely coupled with new applications hosted in the cloud.

The transformation challenge in ERP
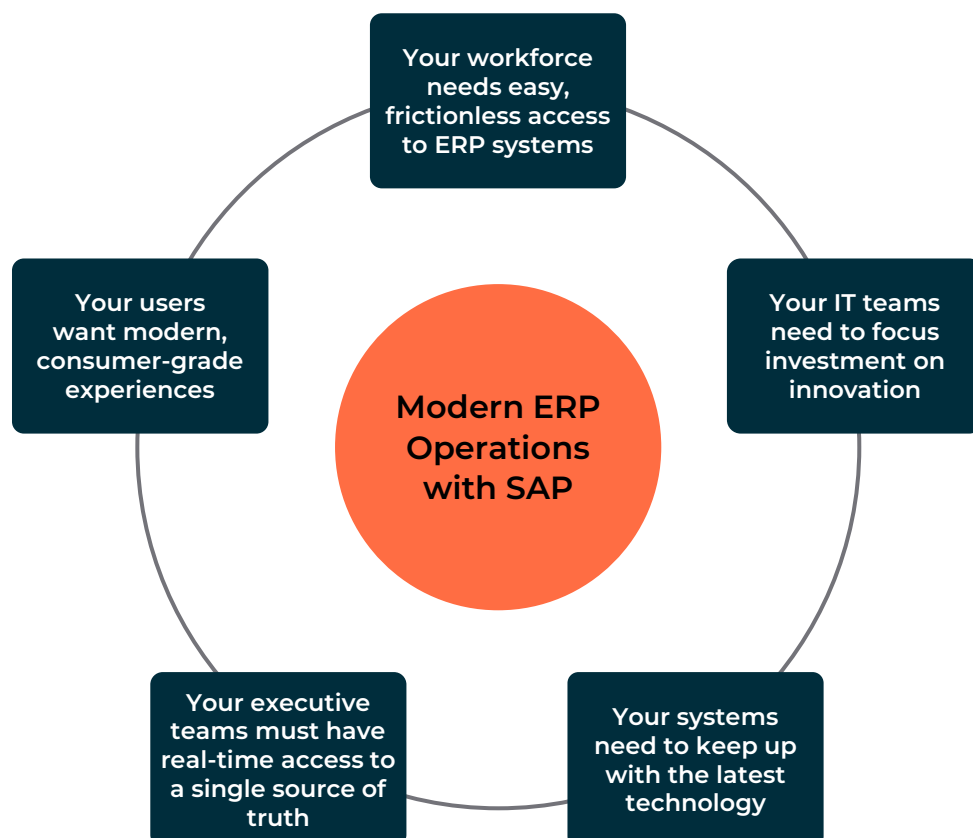
Difficult to Innovate

ERP suites have become complex with heavy customization, limiting the ability to add new innovations quickly

Inefficient manual processes across silos

Modern ERP processes span multiple systems of record. Manual processes are frequently managed via spreadsheets and email

Poor experiences

Modern users interested in straightforward and simple ERP tasks are underserved by ERPs designed for power users.

Your workforce needs easy, frictionless access to ERP systems

Your users want modern, consumer-grade experiences

Your IT teams need to focus investment on innovation

Modern ERP Operations with SAP

Your executive teams must have real-time access to a single source of truth

Your systems need to keep up with the latest technology

Modern ERP Operations requires a <u>single action and engagement layer that</u> delivers innovative experiences across ERP Processes

In reality, the Requisition to Fulfillment process is a challenge. The journey can be full of user questions, such as: Why is access to information slow? Why do I have no visibility? Why can't I get accurate information? Something has gone wrong – what do I do? There is also the question of dealing with additional layers of approval.

The steps throughout the journey are full of manual interventions: email, messaging, meetings, calls, fixing data errors and sharing of information. This takes place across multiple platforms, such as Coupa, Oracle, Outlook, Excel, SAP, SAP Ariba, SharePoint and so on!

Then there are the technical barriers:

Rigid user interfaces deliver poor experiences and lack of easy access when interacting with SAP. **Siloed deployments** mean inefficient operation, poor visibility, increased risk, and lack of a single source of truth. **Heavy customization** slows down delivery of new functions making it difficult to upgrade.

Now is the time for a strategy for success by transforming SAP, today, to achieve a clean SAP core. By leveraging ServiceNow's low-code approach, Eviden ElevateNow for SAP separates the system of record layer running stable business operations from the system of engagement and innovation layer to run dynamic market operations.

Transform SAP today and migrate to S/4HANA anytime
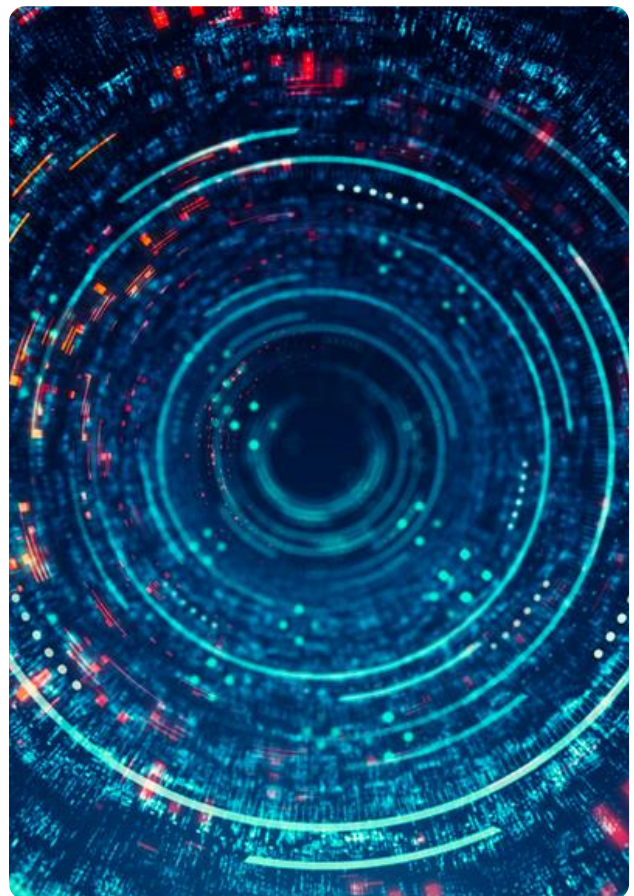
Digitize manual processes fast

- Build new functionality with zero technical debt
- Greater efficiency and accuracy
- Better insights from end-to-end visibility

Modernize user experiences

- Higher worker productivity and satisfaction
- Quicker and frictionless access to SAP data
- Reduced error and cost with self service

Accelerate your strategy

- Process mining across your environment
- Customization mining to identify the custom code targets in your SAP deployments
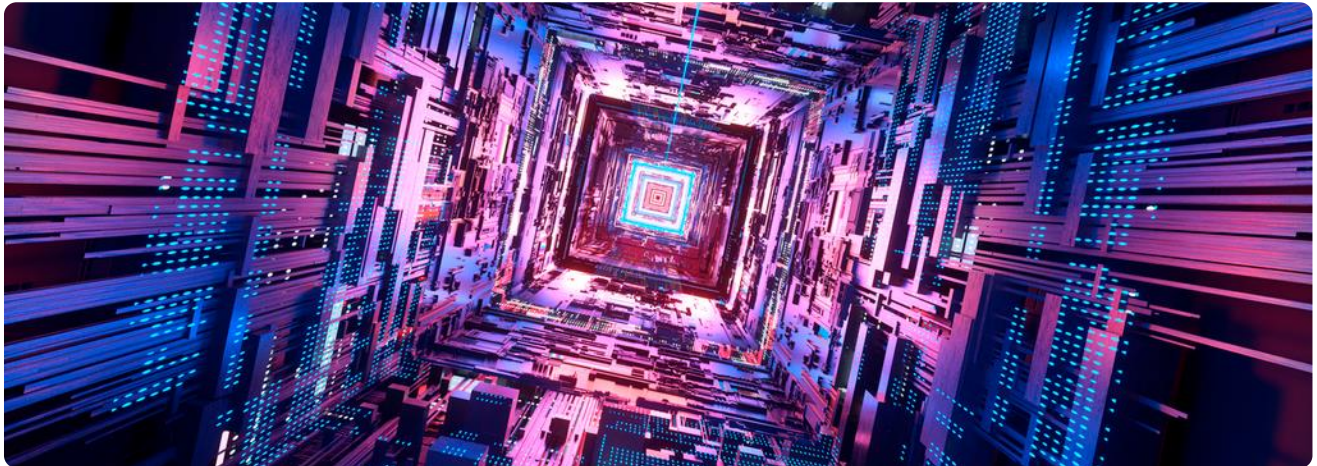
A clean SAP core

Move customizations to best-fit solutions. Scan SAP processes and code, identify targets to move out of SAP and modernize.

Outcomes:

- Future-proof SAP with a safe and clean core
- Move to S/4HANA at your own pace
- Drive change and functions quickly

By experts you can trust

ServiceNow: an industry triple leader* to modernize SAP. Innovate without risk; best-of-breed features on one ServiceNow platform.

LCAP Leader	DPA Leader	ESM Leader
Low-Code App Platform	**Digital Process Automation**	**Enterprise Service Management**
• Supercharge dev speed and capacity • Empower citizen developers • Enable business-IT co-creation	• Transform legacy processes • Unify data and experience silos • Driven process efficiency and resilience	• Rapidly digitize new business services • Delight with modern and consistent experiences • Safely scale and manage services across all BUs

* ServiceNow is a category leader in LCAP based on 2021 Gartner MQ and Forrester Wave
* ServiceNow is a leader in DPA and ESM based on 2021 Forrester Wave. Gartner has no equivalent MQs

Eviden's ServiceNow specialist Practice consistently ranks high in the Voice of the ServiceNow customer surveys. With 20 years of cumulative experience and more than 1000 experts holding 1,300+ certifications across USA and Europe, Eviden is proud to be a Design Studio Partner with ServiceNow, constantly innovating to make work better by driving better business outcomes.

Eviden is a transformational partner that supports your values. Eviden challenges the status quo and considers the entire experience, focusing on delivering speed to value, sharing knowledge and expertise, and working as one team with each client.

Eviden's expertise is recognized by Analysts, having been awarded Best in Class in 5 out of 7 categories in PAC's ServiceNow services RADAR 2023.

ElevateNow!

Eviden ElevateNow for SAP, powered by ServiceNow, helps clients remove manual, time-consuming, and error-prone processes from their existing ERP core system while migrating from a legacy on-premise ERP to cloud and porting complex innovations from the system of record into the user engagement layer.

Accelerated Adoption

A clean digital core allows for accelerated adoption of dynamic business expectations, while safeguarding differentiations and improving speed of innovation

Frictionless Migration

Separation between the system of record and system of engagement and innovation layers reduces risk from all-in-one go-lives

Resilient Innovation

A unified single-platform user engagement layer drives innovation through the entire transformation and transition to digital

Discover more by contacting
ServiceNow@eviden.com

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About Eviden [1]

Eviden is a next-gen technology leader in data-driven, trusted and sustainable digital transformation with a strong portfolio of patented technologies. With worldwide leading positions in advanced computing, security, AI, cloud and digital platforms, it provides deep expertise for all industries in more than 53 countries. Bringing together 57,000 world-class talents, Eviden expands the possibilities of data and technology across the digital continuum, now and for generations to come. Eviden is an Atos Group company with an annual revenue of c. € 5 billion.

1   Eviden business is operated through the following brands: Alia Consulting, AppCentrica, ATHEA, Atos Syntel, Bull, Cloudamize, Cloudreach, Cryptovision, DataSentics, digital.security, Eagle Creek, EcoAct, Edifixio, Energy4U, Engage ESM, Forensik, IDEAL GRP, IDnomic, In Fidem, Ipsotek, Maven Wave, Miner & Kasch, Motiv, Nimbix, Processia, Profit4SF, science+computing, SEC Consult, Visual BI, Worldgrid, X-Perion, zData

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